



# PLANNED MAINTENANCE PROGRAM

Reliable overhead door service that won't leave you hanging.



## UP WITHOUT A HITCH

### Remarkable overhead door solutions.

From remarkable commercial and industrial access solutions to reliable, expert service, we hold everything we offer to the highest standards. That's because we don't just 'do' doors—we master every inch of them so our customers receive nothing short of remarkable.

Since 1969, whether for their business or industrial needs, we've offered breakthrough brands and service to thousands of commercial and industrial clients. With eight locations across Western Canada, from British Columbia to Manitoba, we carry one of the most extensive overhead door catalogues in Canada.

### Masterful planned maintenance.

When it comes to keeping projects on track, regular overhead door check-ups and repairs are essential. Our planned maintenance program is designed to maximize your overhead door's performance, down to the last spring. Minimize downtime, reduce repair costs, and increase site security—we'll keep your investment running smoothly for years to come.

## PLANNED MAINTENANCE OPTIONS

### Sectional Overhead Doors

- Inspect, lubricate, and adjust door components (includes: sections, track, hinges, rollers, bottom fixtures, cables, drums, bearings, shaft, torsion springs, chain hoists, brake solenoids, rollers, worn hinges, cables, motor belts, etc.)
- Inspect weather stripping for wear, shrinkage, and damage
- Test and adjust balance of door(s) in manual position

### Rolling Doors

- Inspect, lubricate, and adjust door components (includes: guides, curtain, bottom bar, gusset plates, hood, chain hoist, etc.)
- Inspect small door components, as appropriate
- Inspect weather stripping for wear, shrinkage, and damage
- Test and adjust balance of door(s) in manual position
- Offer annual drop test for fire doors based on municipal Fire Code regulations

### Electrical Operators

- Inspect, lubricate, and adjust operator components (includes: rail, chains, sprockets, bearings, shafts, trolley, clutches, brakes, safety devices, radio receivers, timers, exit devices, etc.)
- Ensure emergency release device is operating properly

**“It's critical that our overhead doors are working properly at all times. Creative Door's planned maintenance program has proven to reduce the number of service calls we make—ultimately reducing downtime and additional costs. Creative Door saves the Edmonton Police Services time and money.”**

Jerry Juzwa, Director of Facility Management at the Edmonton Police Services

# OUR SERVICE COMMITMENT

**For your commercial and industrial overhead door needs, we will:**

1. Provide regular inspections scheduled at your convenience
2. Create a comprehensive multi-point inspection report
3. Guarantee all parts and labour
4. Offer planned maintenance for dock door equipment, levelers, gate systems, overhead doors, etc.
5. Commercial exterior man doors and security grilles



## WHY CHOOSE CREATIVE DOOR?

- Canadian Door Institute certified technicians
  - COR certified
  - WCB compliant and certified
  - First aid trained, Aerial Lift Platform certified, ISNetworld certified
  - Most extensive products and parts selection in Western Canada
  - In-house technical support for all overhead door makes and models
  - Parts and labour guarantee
  - 24-hour emergency repair service (available at most branches)
  - 50-year history as the largest garage and overhead door company in Western Canada
  - BBB A+ Accredited
- Give your overhead doors a boost—sign up for our planned maintenance program today.**